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Evaluation of a Pharmacy-Led Statin Medication Use Review and Outreach Initiative

Megan Wagner PharmD

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Megan Wagner, PharmD PGY-2 Ambulatory Care Resident with Parkview Health

This study and presentation have no disclosures or potential conflicts of interest for the primary investigator and co-investigators



Definitions

- Statin Use in Persons with Diabetes (SUPD)
- Statin Therapy for Patients With Cardiovascular Disease (SPC)
- Both are quality-based metrics adopted by the Centers for Medicare and Medicaid Services (CMS)



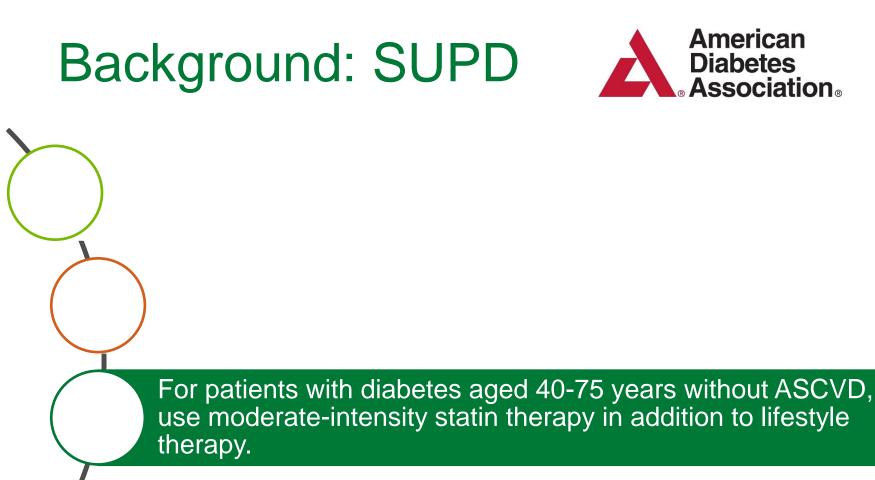
Background: SUPD



In adults 40 to 75 years of age with diabetes mellitus, regardless of estimated 10-year ASCVD risk, moderate-intensity statin therapy is indicated.

In adults with diabetes mellitus who have multiple ASCVD risk factors, it is reasonable to prescribe high-intensity statin therapy with the aim to reduce LDL-C levels by 50% or more





In patients with diabetes at higher risk, especially those with multiple ASCVD risk factors or aged 50-70 years, it is reasonable to use high-intensity statin therapy

AHA/ACC/AACVPR/AAPA/ABC/ACPM/ADA/AGS/APhA/ASPC/NLA/PCNA Guideline on the Management of Blood Cholesterol. 2018 Diabetes Care: Standards of Medical Care in Diabetes-2022. 2022





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In adults with diabetes mellitus who have multiple ASCVD risk factors, it is reasonable to prescribe high-intensity statin therapy with the aim to reduce LDL-C levels by 50% or more

For patients with diabetes aged 40-75 years without ASCVD, use moderate-intensity statin therapy in addition to lifestyle therapy.

In patients with diabetes at higher risk, especially those with multiple ASCVD risk factors or aged 50-70 years, it is reasonable to use high-intensity statin therapy

AHA/ACC/AACVPR/AAPA/ABC/ACPM/ADA/AGS/APhA/ASPC/NLA/PCNA Guideline on the Management of Blood Cholesterol. 2018 Diabetes Care: Standards of Medical Care in Diabetes-2022. 2022



Background: SPC



Secondary Prevention in Patients With Clinical ASCVD

In patients who are 75 years of age or younger with clinical ASCVD, high-intensity statin therapy should be initiated or continued with the aim of achieving a 50% or greater reduction in LDL-C levels

In patients with clinical ASCVD in whom high-intensity statin therapy is contraindicated or who experience statin-associated side effects, moderate-intensity statin therapy should be initiated or continued with the aim of achieving a 30% to 49% reduction in LDL-C levels

AHA/ACC/AACVPR/AAPA/ABC/ACPM/ADA/AGS/APhA/ASPC/NLA/PCNA Guideline on the Management of Blood Cholesterol: A Report of the American College of Cardiology/American Heart Association Task Force on Clinical Practice Guidelines. 2018



Star Ratings

 In 2021 the weight of the SUPD measure on a health system's overall Star Rating increased

SUPD Star Rating thresholds for Medicare Advantage Plans		
1 Star	<77%	
2 Stars	≥77% to <81%	
3 Stars	≥81% to <83%	
4 Stars	≥83% to <87%	
5 Stars	≥87 %	

SPC Star Rating thresholds for Medicare Advantage Plans		
1 Star	<75%	
2 Stars	≥75% to <79%	
3 Stars	≥79% to <83%	
4 Stars	≥83% to <87%	
5 Stars	≥87 %	



Literature Review

Pharmacist-to-prescriber intervention to close therapeutic gaps for statin use in patients with diabetes: A randomized controlled trial

- Randomized controlled study
- 221 intervention-group patients and 199 control-group patients
- SUPD-qualifying patients not on a statin per prescription claims data

Intervention

- Community pharmacists contacted PCP to recommend statin initiation
- Up to 3 phone calls, followed by up to 2 faxes sent to the providers' office

Results

- 46 statins prescribed in the intervention group compared to 17 in the control group (20.8% vs 8.5%, P<0.001)
- 34 statins dispensed in the intervention group compared to 15 in the control group (15.4% vs 7.5%, P=0.015)



Literature Review

Pharmacist Statin Prescribing Initiative in Diabetic Patients at an Internal Medicine Resident Clinic

- Pre-post intervention study of SUPD-qualifying patients
- Included patients with a PCP in the clinic and no active statin prescription

Intervention

- Clinical pharmacist reviewed patients with an upcoming appointment to determine statin recommendations
- Recommendations given to provider in-person or through EMR message on the day of appointment
- Physician or pharmacist counseled the patient and initiated statin therapy if the patient agreed

Results

- Active statin prescriptions increased from 75.6% to 82.6% in 3 months
- Of 61 statin recommendations, 32 statin prescriptions were initiated
- At 1 month, 29 (90.6%) patients had picked up their statin prescription



Self Assessment Question #1

Which of the following is true of the based-on recommendations from the 2018 ACC Guideline on the Management of Blood Cholesterol?

A. Begin moderate-intensity statin therapy in patients 40 to 75 years of age with diabetes mellitus, LDC \geq 70 mg/dL, and a 10-year ASCVD risk of \geq 15%.

B. Begin moderate-intensity statin therapy in patients with clinical ASCVD.

C. Begin moderate-intensity statin therapy in patients 40 to 75 years of age with diabetes mellitus and LDL-C \geq 70 mg/dL, without calculating 10-year ASCVD risk.

D. Use of a high-intensity statin therapy is not recommended in patients with LDL <100 on moderate-intensity statin therapy</p>



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D. Use of a high-intensity statin therapy is not recommended in patients with LDL <100 on moderate-intensity statin therapy</p>



Setting

- Parkview Health
 - Not-for-profit, communityowned organization
 - Northeast Indiana and Northwest Ohio
 - 10 hospital health system
 - Over 200 primary care clinics







Workflow at Parkview Health

- Written population health workflow
- Expanded to pharmacy students on rotation in multiple ambulatory care rotations under preceptor guidance
- Included workflow for:
 - Messaging of primary care provider
 - Patient education phone calls
 - Documentation of review
- Implemented September of 2021



Workflow at Parkview Health

Chart Review

- Worklist created from insurer information
- Patients with a care gap for SUPD or SPC measures

Provider Outreach

Patient

Outreach

- Patients without an active statin prescription
- Message to care team with statin recommendations
 - Patients with an active statin prescription
 - Assess barriers to statin initiation
 - Provide education on ASCVD risk

Documentation

- Review and outreach documented in EMR
- Outreach or clinical reasoning for no outreach documented in the shared worklist



Purpose

 To analyze the impact of patient profile review with provider or patient outreach by ambulatory care pharmacists and pharmacy students on the SUPD and SPC measures



Study Design

- IRB approved retrospective chart review
- September 1st through December 31st 2021
- Review of patients reported on the SUPD or SPC care-gap list by two insurers with qualitybased contracts in Sept and Oct of 2021



Outcomes

- Primary
 - Percentage of patients with a new prescription for a statin medication between Sept 1, 2021 and Dec 31, 2021
 - Verified care-gap closure between Sept 1, 2021 and Dec 31, 2021



Outcomes

- Secondary
 - Percentage of patients in compliance with the SUPD and SPC measures for included insurers in 2019, 2020, and 2021
 - Predicted STAR rating in the SUPD and SPC measures for included insurers in 2019, 2020, and 2021



Outcomes

- Descriptive
 - Percentage of reviewed patients without intervention
 - Documented reason for not pursuing statin prescription

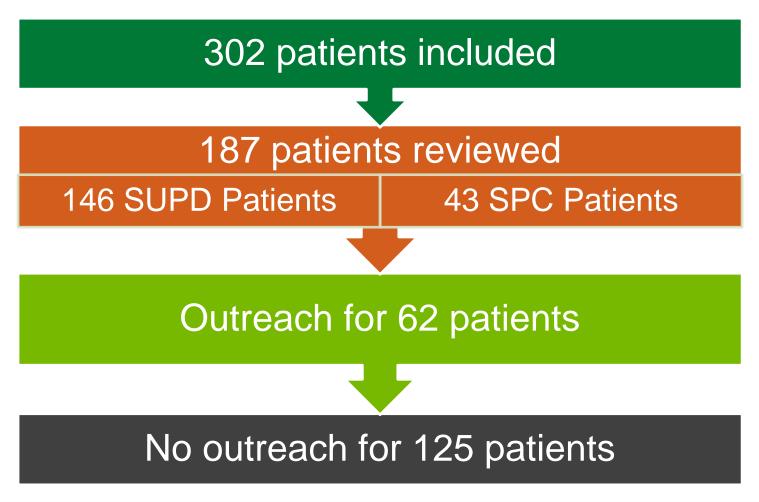


Patient Population

Inclusion Criteria	Exclusion Criteria
 All patients appearing on	 None – reviewed patients
the care-gap list for SUPD	found to be not
or SPC metrics for two	appropriate for the
included insurers in	measure were still
September and October	included in the final
of 2021	analysis



Demographics







60 messages to providers

2 calls to patients

125 clinical chart reviews



Self Assessment Question #2

Based on the interventions found in this study, which was the most common intervention performed by pharmacy students?

- A. Message sent to provider to recommend statin initiation
- B. Telephone call to patient for adherence counseling
- C. MyChart electronic message sent to patient for adherence counseling
- D. Pharmacy students initiated statin prescription based on collaborative practice agreement



Self Assessment Question #2

Based on the interventions found in this study, which was the most common intervention performed by pharmacy students?

A. Message sent to provider to recommend statin initiation

- B. Telephone call to patient for adherence counseling
- C. MyChart electronic message sent to patient for adherence counseling
- D. Pharmacy students initiated statin prescription based on collaborative practice agreement



Primary Outcome

Number of new statin prescriptions in reviewed patients:

	Number of new prescriptions during study time frame	Percentage of patients with a new prescription
Patients reviewed (n=187)	18	9.6%



Primary Outcome

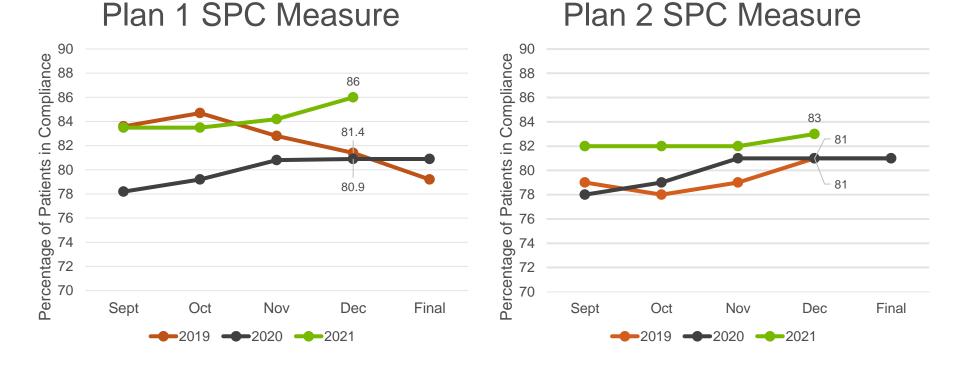
• Care-gap closure in patients with outreach:

	Number of new prescriptions		Rate of gap closure by outreach
Provider outreach (n=60)	5	4	6.7%
Patient outreach (n=2)	0	0	0%
Any outreach (n=62)	5	4	6.5%



Secondary Outcomes

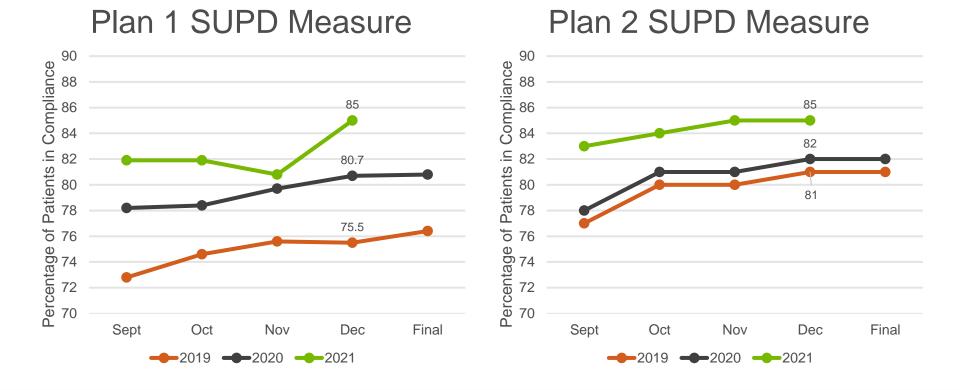
Compliance rate for the SPC measure



PARKVIEW

Secondary Outcomes

Compliance rate for the SUPD measure





Secondary Outcomes

• Star ratings as of December 2019, 2020, and 2021 for included insurers

Estimated Star Rating						
Year		2019	2020	2021		
SPC	Plan 1	3	2	3		
	Plan 2	3	3	3		
	Average	3	2.5	3		
SUPD	Plan 1	2	3	3		
	Plan 2	4	3	4		
	Average	3	3	3.5		



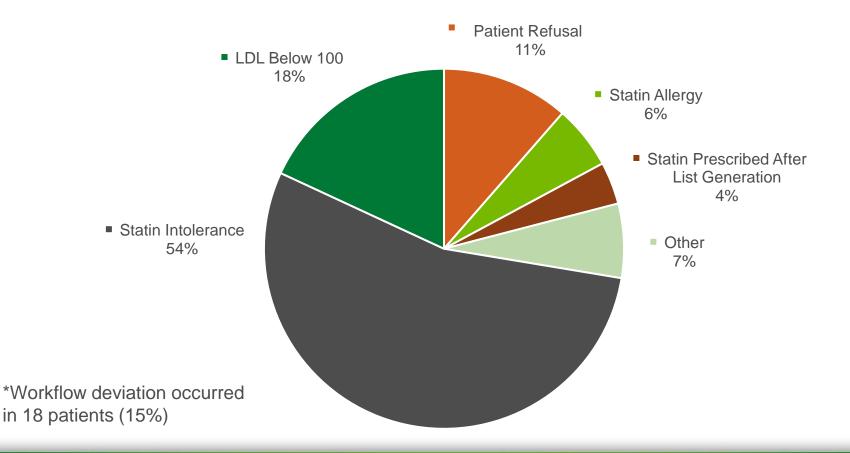
Descriptive Outcomes

- 125/187 (67%) patients were determined to not need intervention
 - 25/43 (58%) SPC patients
 - 101/146 (69%) SUPD patients



Descriptive Outcomes

Documented Reason for No Intervention





Conclusions

- New statins prescribed at a lower rate when compared to similar intervention groups in published literature
- Verified gap closure rate of 6.5%
- Increase in patient compliance with SUPD or SPC metric compared to previous years
- 67% of reviewed patients did not warrant outreach
 - LDL "below goal" and error contributed to this number



Limitations

- Small sample size
- Limited time frame
- Workflow deviations
 - Classifying patients
 - Submission of non-eligible patients



Future Directions

- Student education revisions
 - Documentation with chart note
 - Standardized "I-vent"
- Increase protocol specifics for non-outreach
 - Documented intolerance to 2 statins, one being rosuvastatin or pravastatin
 - Patient refusal documented within the calendar year
 - LDL <50 with current regimen



Future Directions

- Improve patient outreach planning
 - Telephone encounter script
 - Centralized callback number
- Update education to ambulatory care preceptors
- Video walk-through



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