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HAPI: Reduction Steering Committee & Charter

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HAPI Reduction Steering Committee & Charter

Objectives

Stand up a multi-year project & charter aimed at decreasing the HAPI rate by 20%

HAPI Rate 20%

Timeline

- Charter Established
  - Creation of Workflows and Standard Work
  - Epic Changes
  - Rectal Tube Order
  - Dual Skin Verification
  - Gen Nursing Skin Care Protocol
  - Improvements to Safety & Quality Dashboard

- PDSA-1
  - Worked with BI to create compliance auditing dashboard
  - Optimized previous Epic changes
  - Drill Down Form
  - Established Key Performance Indicators (KPIs)

- PDSA-2
  - Began GEMBA Walks
  - Epic Changes - LDA Activity views
  - Started a Charter Subcommittee to focus on Top 5 Units with HAPIs

- Continued GEMBA Walks, RCAs, Compliance Reviews

Actions

- Current State Analysis
- Key Driver Diagram
- GEMBA Walks
- Education
- Epic Modifications
- Improved Dashboard

Outcomes

- 8 MONTHS BELOW BENCHMARK
- HAPI per 1000 Patient Days
- 1.61
- 0.7
- 0.58
- 0.39
- 0.34
- 0.87
- 0.5
- 0.6

- 14 DEPARTMENTS Since Last HAPI Event

- Estimated Cost Avoidance $1.2 M

- 2021→2022 HAPIs

- *JC estimated $70,000 cost per event

Optimizations

- Standardization
  - Processes surrounding prevention, early detection, treatment, and RCAs

- Data Transparency
  - Midas & Epic Data, drilldown capabilities, daily surveillance, facility & system level reporting

- Technology
  - Epic modifications to drive best practices and optimize documentation

- Equipment
  - Beds/Mattresses, Friction reduction equipment, lifts, Air Tap

- Accountability
  - RCAs for HAPIs, Wound Care Consults

- Education
  - Nursing monthly packet, NDNQI Surveillance & education, Skin Warriors

- Growth

- Safety & Quality

- Service Excellence

- Financial & Human Resources

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